

HRCI Pre-Approved Human Resource and Management Programs



Date	Program	Training Location City	Approved	Hours
STRATEGIC CREDITS				
Wednesday, May 04, 2011	Competencies - Impact the Bottom Line	Worcester	Strategic	3.25
Thursday, May 05, 2011	HR Professional as a Business Partner - pm	Meriden	Strategic	2.75
Wednesday, June 08, 2011	Aligning Your Compensation Strategy w/ Business Priorities	Webinar	Strategic	1.50
Thursday, June 23, 2011	Defining the Role of Human Resources in Your Organization	Sturbridge	Strategic	6.00
GENERAL CREDITS				
Tuesday, April 19, 2011	Powerful Presentations	Agawam	General	6.50
Wednesday, April 20, 2011	Communication Skills & Conflict Management	Holyoke	General	6.50
Thursday, April 21, 2011	Mediation & Conflict Resolution for the Workplace - pm	Meriden	General	2.75
Thursday, April 21, 2011	New ADA/AAA Regulations	Webinar	General	1.50
Friday, April 22, 2011	Assertive Communication	Palmer	General	6.50
Tuesday, April 26, 2011	ADA Advanced Case Study	Pittsfield	General	3.25
Thursday, April 28, 2011	Conducting Effective Performance Reviews	Meriden	General	3.25
Thursday, April 28, 2011	Critical Conversations	Greenfield	General	3.25
Thursday, April 28, 2011	Talent Management	Agawam	General	6.50
Thursday, April 28, 2011	Unions – Living with Them and Without Them	Webinar	General	2.75
Tuesday, May 03, 2011	Employee or Independent Contractor?	Webinar	General	1.50
Tuesday, May 03, 2011	Foundation of Effective Leadership	Meriden	General	6.50
Wednesday, May 04, 2011	Legal Liabilities of the Supervisor	Holyoke	General	6.50
Thursday, May 05, 2011	2011 Management Conference	Enfield	General	5.5
Wednesday, May 11, 2011	ADA: Reasonable Accommodation	Meriden	General	3.25
Friday, May 13, 2011	Leading Effective Meetings	Webinar	General	1.50
Tuesday, May 17, 2011	Communication Skills & Conflict Management	Meriden	General	6.50
Wednesday, May 18, 2011	Coaching Skills & Employee Training	Holyoke	General	6.50
Wednesday, May 18, 2011	COBRA Advanced Case Study	Pittsfield	General	3.25
Thursday, May 19, 2011	Legal Pitfalls in the Hiring Process	Greenfield	General	3.25
Thursday, May 19, 2011	US DOL, Employee Benefits Security Admin, Reg-Leg, 401K-403B	Webinar	General	1.50
Friday, May 20, 2011	Project Management	Palmer	General	6.50
Tuesday, May 24, 2011	Termination - Minimizing the Legal Risk	Webinar	General	1.50
Thursday, May 26, 2011	Foundation of Effective Leadership	Lincoln	General	6.50
Tuesday, May 31, 2011	Legal Liabilities of the Supervisor	Meriden	General	6.50
Wednesday, June 01, 2011	Goal Setting & Team Building	Holyoke	General	6.50
Thursday, June 02, 2011	Communication Skills & Conflict Management	Lincoln	General	6.50
Thursday, June 02, 2011	Sensitivity Skills in Working with Others	Worcester	General	3.25
Tuesday, June 07, 2011	Interviewing for Results - pm	Agawam	General	2.75
Tuesday, June 07, 2011	Mock Trial	Springfield	General	4.50
Tuesday, June 07, 2011	Self Awareness and Adaptability	Worcester	General	3.25
Tuesday, June 07, 2011	Situational Leadership	Meriden	General	3.25
Wednesday, June 08, 2011	Wrongful Discharge Advanced Case Study	Pittsfield	General	3.25
Thursday, June 09, 2011	Coaching Skills & Employee Training	Lincoln	General	6.50
Thursday, June 09, 2011	Conducting Internal Investigations	Worcester	General	6.50
Thursday, June 09, 2011	Interviewing for Results	Greenfield	General	3.25

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		City	General	
Tuesday, June 14, 2011	Coaching Skills & Employee Training	Meriden	General	6.50
Tuesday, June 14, 2011	Critical Conversations	Worcester	General	3.25
Thursday, June 16, 2011	Discipline and Documentation	Webinar	General	2.75
Thursday, June 16, 2011	Legal Liabilities of the Supervisor	Lincoln	General	6.50
Tuesday, June 21, 2011	Conducting Effective Performance Reviews	Worcester	General	3.25
Tuesday, June 21, 2011	FMLA Advanced Case Study	Meriden	General	3.25
Tuesday, June 21, 2011	Supervisor Harassment & Discrimination Prevention Training	Agawam	General	2.75
Thursday, June 23, 2011	Exempt, Non-Exempt? Salaried, Hourly?	Webinar	General	2.75
Thursday, June 23, 2011	Goal Setting & Team Building	Lincoln	General	6.50
Tuesday, June 28, 2011	Goal Setting & Team Building	Meriden	General	6.50