

EANE Management and Human Resource Programs

Pre-approved for HRCI Recertification Credits



Date	Program	Training Location City	Approved	Hours
STRATEGIC CREDITS				
Tuesday, January 17, 2012	Making Employee Engagement a Strategic Initiative	Agawam	Strategic	6.00
Wednesday, February 01, 2012	Business Basics	Agawam	Strategic	6.50
Wednesday, February 08, 2012	Critical Thinking and Decision Making	Springfield	Strategic	6.50
Thursday, February 16, 2012	Lean for the Office - Improving Office Efficiency	Meriden	Strategic	6.50
Thursday, March 08, 2012	Defining the Role of Human Resources in Your Organization	Agawam	Strategic	6.00
Tuesday, March 13, 2012	*Business Acumen Simulation <i>(part of Leadership In Action)</i>	Shelton	Strategic	6.00
Tuesday, March 13, 2012	Leading Through Change	Worcester	Strategic	3.25
Tuesday, March 27, 2012	*Human Change Management <i>(part of Leadership In Action)</i>	Shelton	Strategic	6.00
Tuesday, March 27, 2012	Leading Innovation & Creativity for Growth & Profit	Agawam	Strategic	6.75
*These two STRATEGIC programs are part of Leadership In Action - A Mid-level Management Series. These are NOT available as individual programs. Registration is as a SERIES ONLY!				
GENERAL CREDITS				
Saturday, December 31, 2011	New ADA/AA Regulations	OnDemand	General	2.00
Saturday, December 31, 2011	Termination - Minimizing the Legal Risk	OnDemand	General	1.50
Wednesday, January 11, 2012	Powerful Presentations	Agawam	General	6.50
Tuesday, January 17, 2012	Managing Employee Issues from Coaching to Termination	Pittsfield	General	3.25
Wednesday, January 18, 2012	Fair Labor Standards Act (FLSA): Understanding Overtime Exemptions	Meriden	General	3.25
Thursday, January 19, 2012	Understanding Your Leadership Role	Agawam	General	6.50
Thursday, January 19, 2012	Unions – Living with Them and Without Them	OnDemand	General	3.25
Thursday, January 26, 2012	Using Employee Assessments to Increase Retention	Agawam	General	3.25
Tuesday, January 31, 2012	Influencing Without Authority	Greenfield	General	6.50
Wednesday, February 01, 2012	Assertive Communication	Meriden	General	6.50
Thursday, February 02, 2012	Communication Skills & Conflict Management	Agawam	General	6.50
Thursday, February 02, 2012	Conducting Behavioral-based Interviews	Worcester	General	3.25
Tuesday, February 07, 2012	Design & Align Leave Programs	Meriden	General	6.5
Tuesday, February 07, 2012	Influencing Without Authority	Meriden	General	6.50
Tuesday, February 07, 2012	Understanding Your Leadership Role	Worcester	General	6.50
Thursday, February 09, 2012	Background Screening: Compliance & Policy Development	Webinar	General	1.50
Thursday, February 09, 2012	Sales for Non-Sales People	Holyoke	General	6.50
Thursday, February 09, 2012	Supervisor Har & Disc Prevention Training	Meriden	General	3.25
Thursday, February 09, 2012	Supervisor Har & Disc Prevention Training - Train the Trainer	Meriden	General	6.50
Thursday, February 09, 2012	Winning Through Diversity	Agawam	General	3.25
Tuesday, February 14, 2012	**Understanding Your Behavioral Style as a Manager <i>(part of Leadership In Action)</i>	Shelton	General	6.00
Thursday, February 16, 2012	Managing Diverse Work Styles	Worcester	General	3.25
Tuesday, February 21, 2012	Communication Skills & Conflict Management	Worcester	General	6.50
Tuesday, February 21, 2012	Legal Liabilities of the Supervisor	Agawam	General	6.50
Tuesday, February 21, 2012	Negotiation Skills	Greenfield	General	6.50
Wednesday, February 22, 2012	ADA Advanced Case Study	Meriden	General	3.25
Wednesday, February 22, 2012	Conducting Internal Investigations	Agawam	General	6.50
Wednesday, February 22, 2012	Understanding Your Leadership Role	Pittsfield	General	6.50
Thursday, February 23, 2012	Exempt, Non-Exempt? Salaried, Hourly?	Webinar	General	2.75
Wednesday, February 29, 2012	**Advanced Presentation Skills <i>(part of Leadership In Action)</i>	Shelton	General	6.00
Wednesday, February 29, 2012	FMLA Nightmares: Managing Intermittent Leave	Agawam	General	3.25
Wednesday, February 29, 2012	Managing Up - Intentional Actions to Obtain Best Results	Worcester	General	3.25
Thursday, March 01, 2012	Compensation - The Basics	Meriden	General	3.25

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Thursday, March 01, 2012	Situational Leadership, Delegation & Motivation	Agawam	General	6.50
Tuesday, March 06, 2012	Legal Liabilities of the Supervisor	Worcester	General	6.50
Wednesday, March 07, 2012	Benefit Administration: The Basics from A to Z (Part 1)	Webinar	General	5.5
Wednesday, March 07, 2012	Communication Skills & Conflict Management	Pittsfield	General	6.50
3/7 & 14/2012	Leading, Facilitating, Empowering Problem Solving Teams - 2-Day program A	Agawam	General	13
Thursday, March 08, 2012	Design & Align Leave Programs	Worcester	General	6.5
Thursday, March 08, 2012	Self Awareness and Adaptability	Meriden	General	3.25
Thursday, March 15, 2012	Employee Training & Coaching Skills	Agawam	General	6.50
Thursday, March 15, 2012	Negotiation Skills	Worcester	General	6.50
Tuesday, March 20, 2012	Situational Leadership, Delegation & Motivation	Worcester	General	6.50
Wednesday, March 21, 2012	Legal Liabilities of the Supervisor	Pittsfield	General	6.50
Wednesday, March 28, 2012	Job Analysis and Description Workshop	Meriden	General	6.50
Wednesday, March 28, 2012	Sensitivity Skills in Working with Others	Agawam	General	3.25
Thursday, March 29, 2012	Managing Difficult Employees, Performance Issues & Reviews	Agawam	General	6.50
Wednesday, April 06, 2011	**Developing Others to Their Potential and Beyond <i>(part of Leadership In Action)</i>	Shelton	General	6.50

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