

Lighting a Fire: The Science of Motivation

Lynn Whitney Turner, **Core Business XP Solutions**



What to Expect from this Presentation:



The Evolution of Leadership and what it means for Motivation



A Framework based on New Research in Neuroscience

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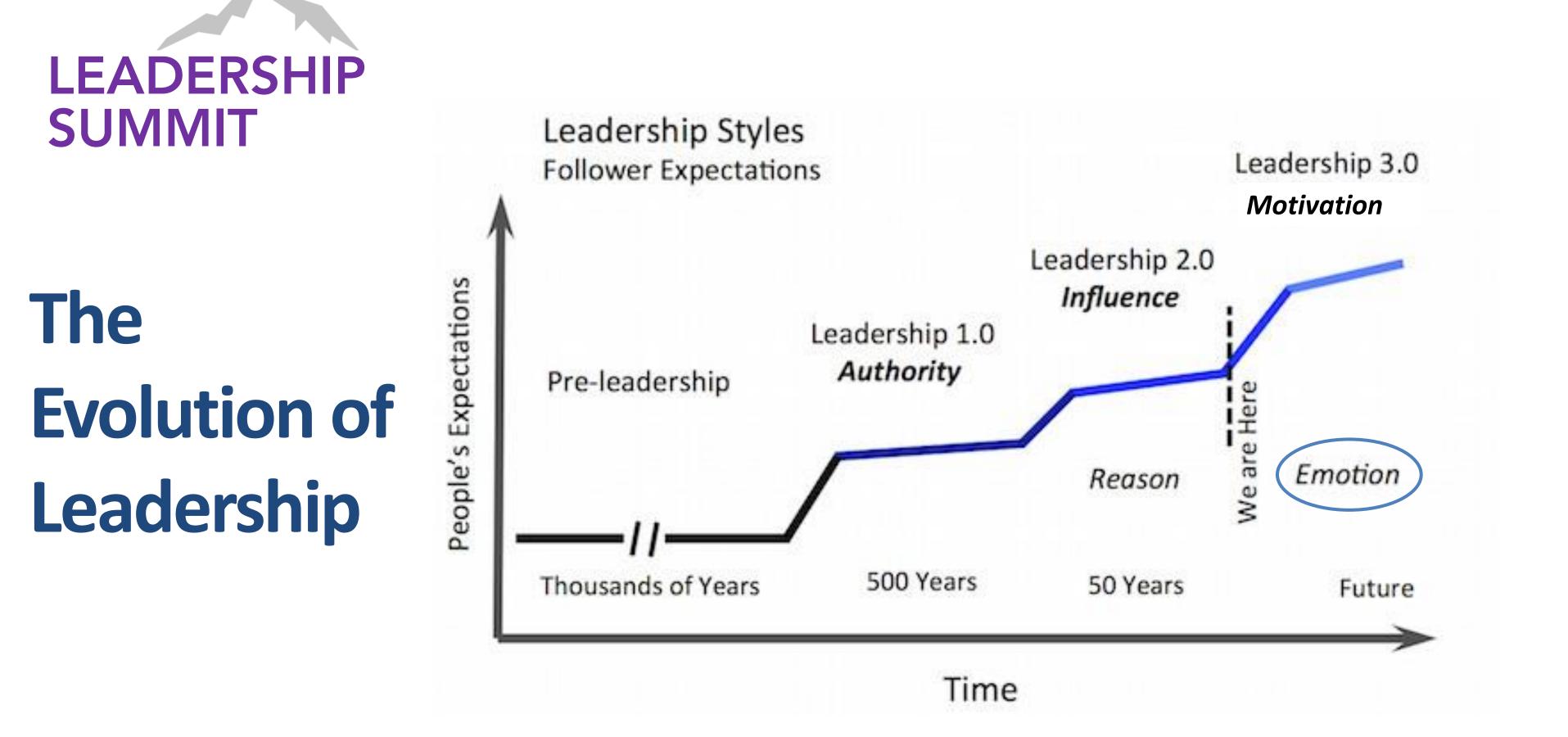
Lighting a Fire: The Science of Motivation



Practical Strategies for Tapping into Motivation If motivation were an ice cream flavor, what would yours be?

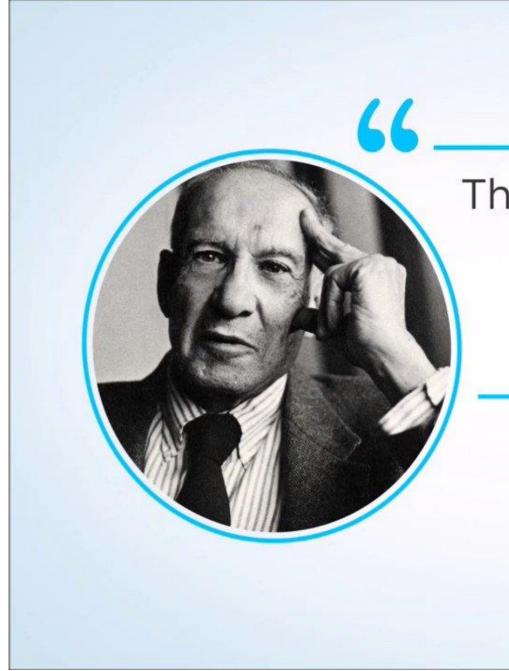






Source: Leadership Evolution: From Command to Inspiration (LinkedIn 03/19/15)

Today's Challenge: VUCA



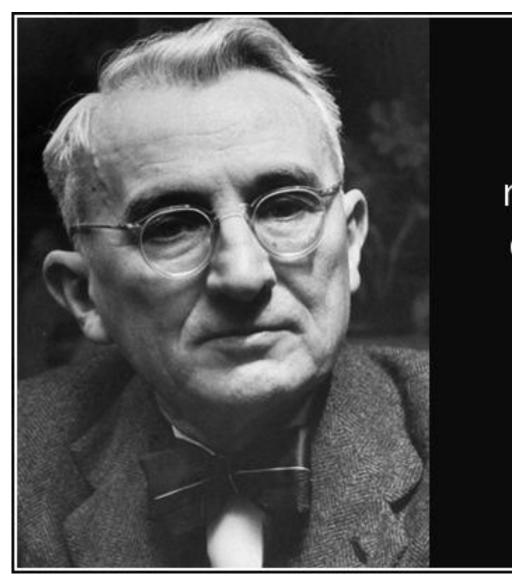
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The greatest danger in times of turbulence is not the turbulence. It is to act with yesterday's logic.

PETER F. DRUCKER



The Constant Amidst the Change:



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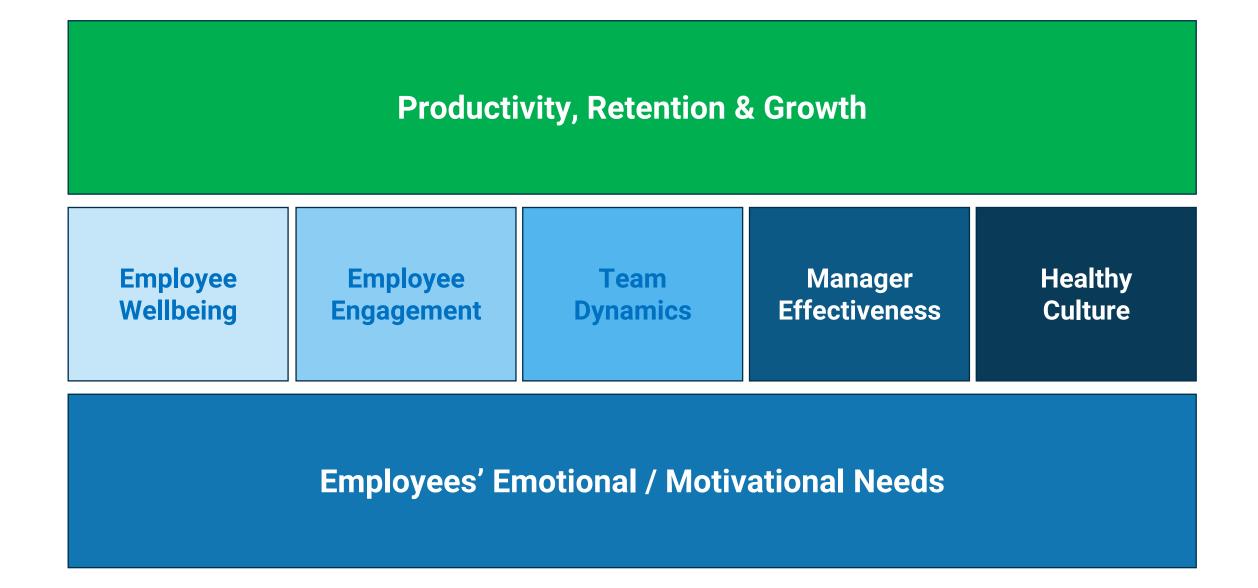
When dealing with people, remember you are not dealing with creatures of logic, but creatures of emotion.

– Dale Carnegie

AZQUOTES



Meeting Employees' Needs Drives Organizational Success

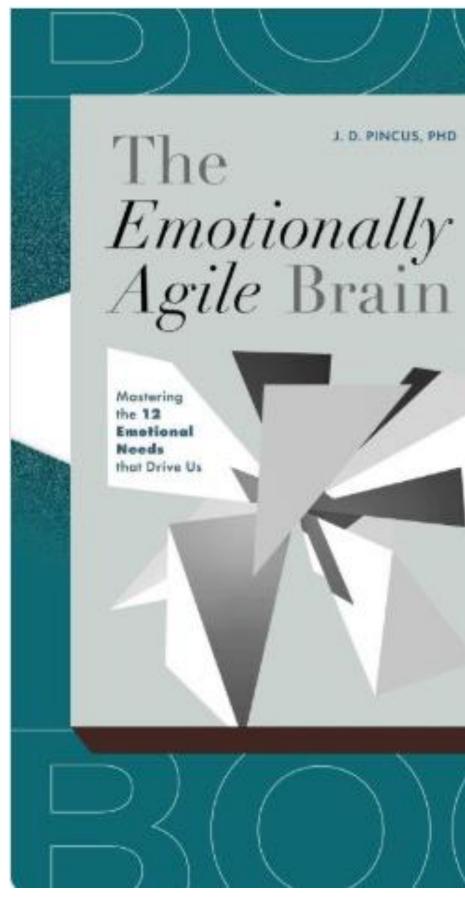




Forging New Paths:

Latest Research **Based in** Neuroscience

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J. D. PINCUS, PHD

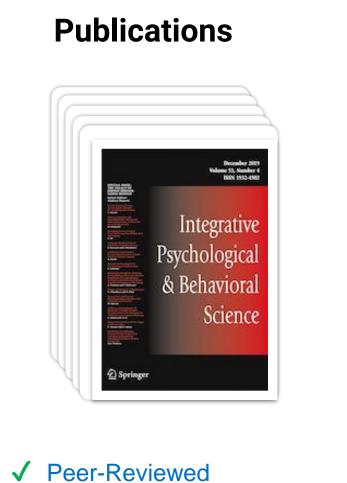
Everyone has a unique 'fingerprint' of emotional needs at any given moment in time. Becoming aware of that motivational state is a profound revelation for most people. It cuts right through the noise and distractions of life, and frees them to pursue what they really want.

J. D. Pincus



AgileBrain:

Peer-Reviewed 8 Published **Studies**



Workforce Listening



Validated \checkmark ✓ NIH Library of Medicine ✓ US Workforce Sample ✓ Organizational Outcomes ✓ Wellbeing Outcomes

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Studies Wave 6 (03 2023

Custom Research

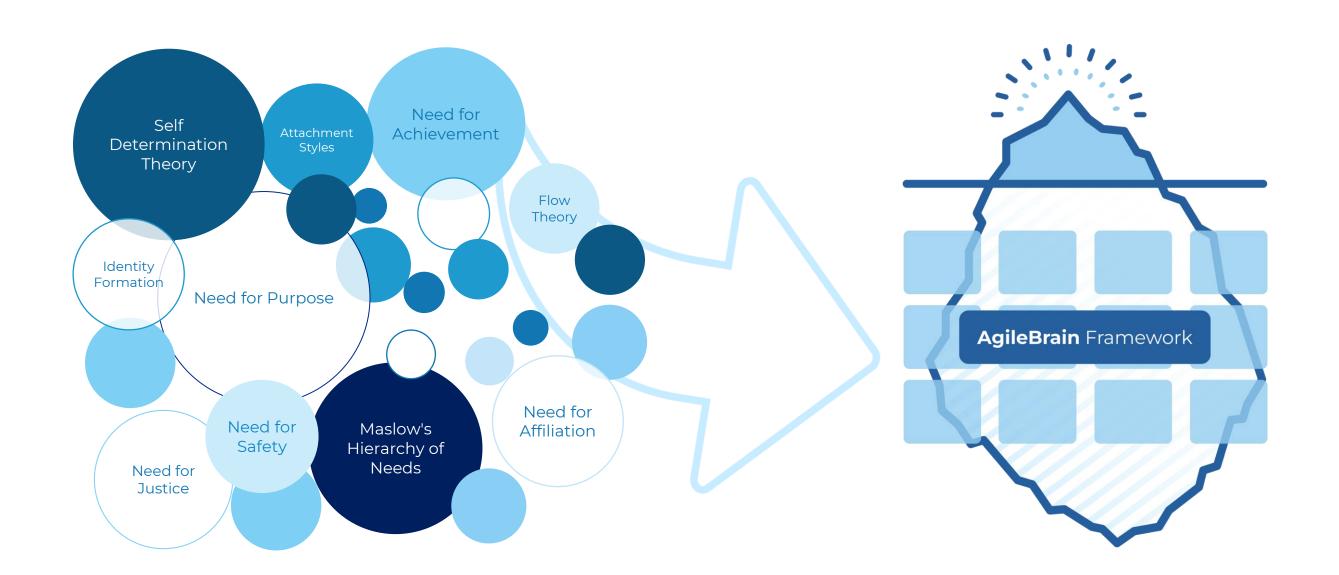


Employee Retention \checkmark

- Social Determinants of Health \checkmark
- ✓ Voluntary Benefits

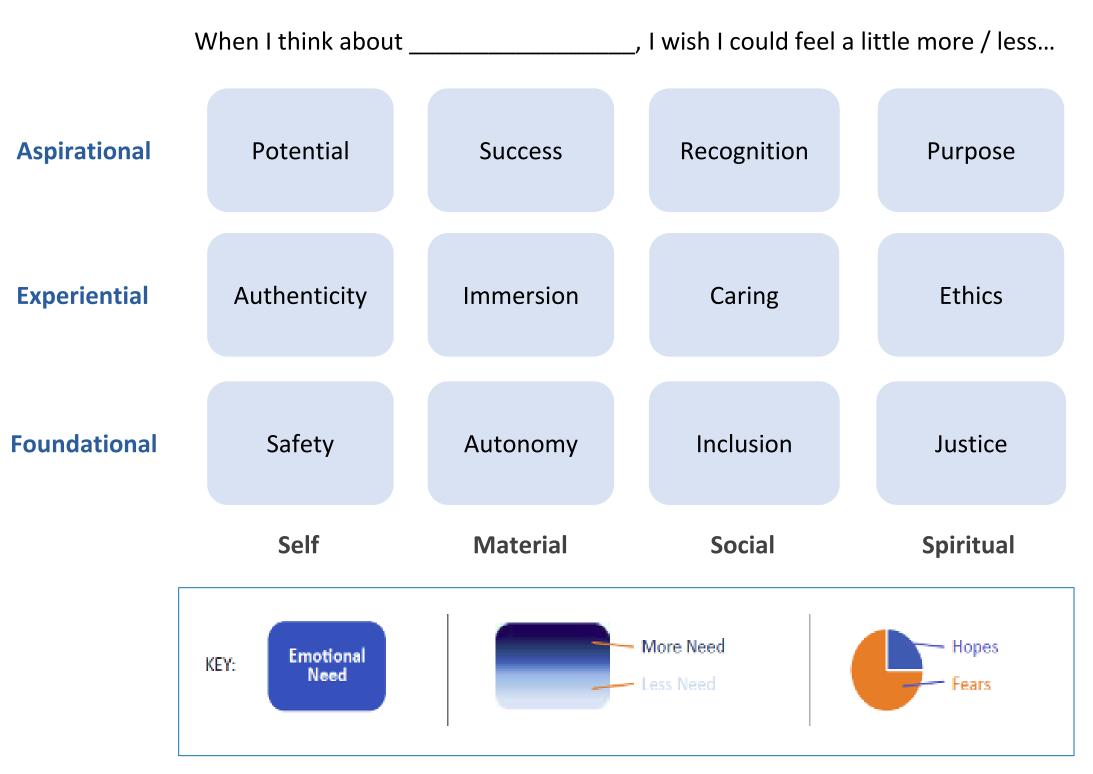


106 Theories of Motivation Rolled into 1 Framework





Sentence Completion Task:



The *Agile*Brain Framework





Reflection

right now?

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LEADERSHIP **SUMMIT**

Which of the four foundational needs (Safety, Autonomy, Inclusion or Justice) is most critical for your team's success



Activity

- Break into 4 groups for each foundational need – Safety (1), Autonomy (2), Inclusion (3) and Justice (4)
- Discuss:
 - Why is this motivator crucial? How can leaders strengthen it in their workplace?
- Groups share insights.





Applying Foundational Motivators to Leadership

Practical Strategies for Each Motivator:

<u>Safety</u>: Provide clarity, psychological safety and predictability

<u>Autonomy</u>: Allow flexibility, decisionmaking power

Inclusion: Recognize contributions, foster connection

<u>Justice</u>: Ensure fairness, transparency and ethical leadership



When "All is Well" Isn't Well: A Case Study on Seeing Beneath the Surface

Have you ever seen employee survey results that said everything was great – when you knew something wasn't?



The Challenge with Traditional Approaches



Won't Say

Emotion drives motivation... so, we need to measure emotion

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Traditional approaches measure cognition, not emotion



Can't Say



Yea Say



Sentence Completion Task:

When I think about working at (



Case Study: AgileBrain Aggregate Results

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I wish I could feel a little more/less...

Case Study: Possible Interventions

Emotional Need	Potential Solutions
Potential (more, less)	Coaching & mentoring stretch goals toward proportunities for autor and initiatives to "do m
Justice (more)	Onboarding of new off accountability; active r with visibility in terms and qualifications in hi job creep, expansion o for work-from-office m
Purpose (less)	Tie initiatives directly to modifications; think br organization in the cor rewarded or punished

g programs, skills training & certifications, promotion; job analysis to identify time sinks, pmation; review of committee assignments more by doing less"

fices to focus on ownership and monitoring of workloads and throughput, of utilization; emphasize equity, diversity, niring, promotions, & leadership composition; of duties as employees leave; clear rationale mandate

to stated mission; review mission and make roadly about the services and role of the mmunities it serves; review what gets I (these reveal organizational values)



Lighting a Fire UNDER someone will never be as effective as Lighting a Fire WITHIN someone.

- Bob Teague 1st Black Television Journalist in NYC





THANK YOU!!!



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