

### **Jeffrey Lemos: Vice President of Human Resources**

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With more than a decade of experience in Human Resources, **Jeffrey Lemos** has been a pivotal figure in Navigant Credit Union's success since joining the credit union in 2010. Currently serving in the role of Vice President, Human Resources, Jeff is responsible for developing, implementing and interpreting Human Resources policies and procedures, while overseeing the Human Resources staff to deliver comprehensive programs for the credit union.

Jeff's leadership skills and strategic vision have helped Navigant Credit Union build and maintain a highly collaborative, inclusive and supportive company culture, and established Navigant Credit Union as one of Rhode Island's best places to work.

Prior to joining Navigant Credit Union, Jeff served as a Human Resources Manager at A.T. Cross Company.

Jeff earned his B.S. in Business Management from Providence College and currently volunteers his time as a Board Member for the Boys & Girls Club of Pawtucket and the Employers Association of the Northeast. A Rhode Island native, Jeff lives in East Providence, RI.

## **Nancy Benson: Vice President, Employee Relations & Engagement**

**Nancy Benson** is responsible for overseeing many of the day-to-day human resources operations at Navigant Credit Union, with a strong emphasis on providing confidential, consultative business partner support and maximizing employee engagement and productivity. Nancy's 20 plus years of experience and proven track record as a trusted partner across all human resource and talent management disciplines within the financial services sector has helped Navigant Credit Union advance its goals and evolve into Rhode Island's largest member-owned credit union.

Before joining Navigant Credit Union in 2015, Nancy served as an Assistant Vice President / Senior Employee Relations Specialist at Citizens Financial Group and as a Human Resources Manager with the Boston-based First Trade Union Bank.

Nancy holds a B.A. in Sociology from Wheaton College and pursued her Master's Degree in Human Resources and Employment Relations at Penn State University. A resident of Bristol, RI Nancy serves as Vice-Chair of the Board of Directors for the YWCA Greater Rhode Island. She is an active member of RI-SHRM, the RI-SHRM Legislative Affairs Committee and the America's Credit Unions HR and Organizational Development Council.